

P A T E N T

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Christopher J. Allen

Serial No.: 10/619,917

Filing Date: July 15, 2003

Title: SYNCHRONIZATION OF AGENT  
SKILL DATA

Docket No: 60021-378501

**Conf. No.:** 7149

Group Art Unit: 2161

Examiner: Stace, Brent S.

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT AND RESPONSE TO OFFICE ACTION**

Dear Sir:

This paper is responsive to the Office Action dated May 8, 2007 and the Notices of Non-Compliant Amendment dated October 10, 2007 and July 1, 2008.

**Amendments to the Specification** begin on page 2.

**Amendments to the Drawings** begin on page 3.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 4 of this paper.

**Remarks/Arguments** begin on page 12 of this paper.